

Montgomery Surgery/St Davids Surgery on the day triage process

Urgent/Same-Day Care

 Use our website online consultation form

 Call the surgery

 We will triage and get back to you *as soon as possible*

 You might see a GP, Physician Associate, Nurse, HCA or FCP (First contact Physio)

 You may be offered a phone consultation or a face-to-face appointment

 You may be signposted to another service (physio, common ailments, opticians)

****All urgent triage requests are viewed by a GP****

Complete our online form
8:30am-11am
2pm-3pm
<https://florey accurx.com/p/W96001>

In an emergency do not use this form but call 999.

Via our website
www.montgomerymedicalpractice.nhs.wales
8am-11am – 2pm-3pm

Outside these times, please call the surgery
01686 668 217

In an emergency do not use this form but call 999.



Call the practice on
0168668217.

If you are unable to access the link the receptionist will either text you the link or complete the online form for you.

I have a health problem

Contact your GP about a new or ongoing problem



Montgomery Medical Practice, The Surgery, Well Street, Montgomery, Powys, SY156PF

Tel: 01686 668 217

St Davids Surgery, St Davids House, New Road, Newtown, Powys SY161RB-

Tel: 01686 623 791

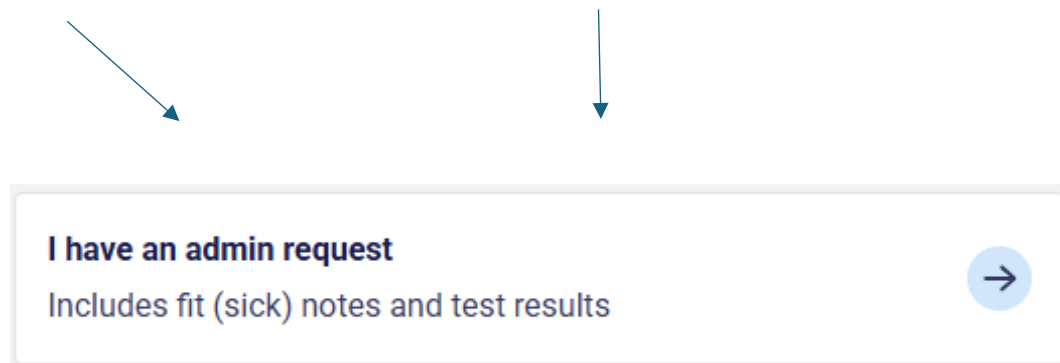
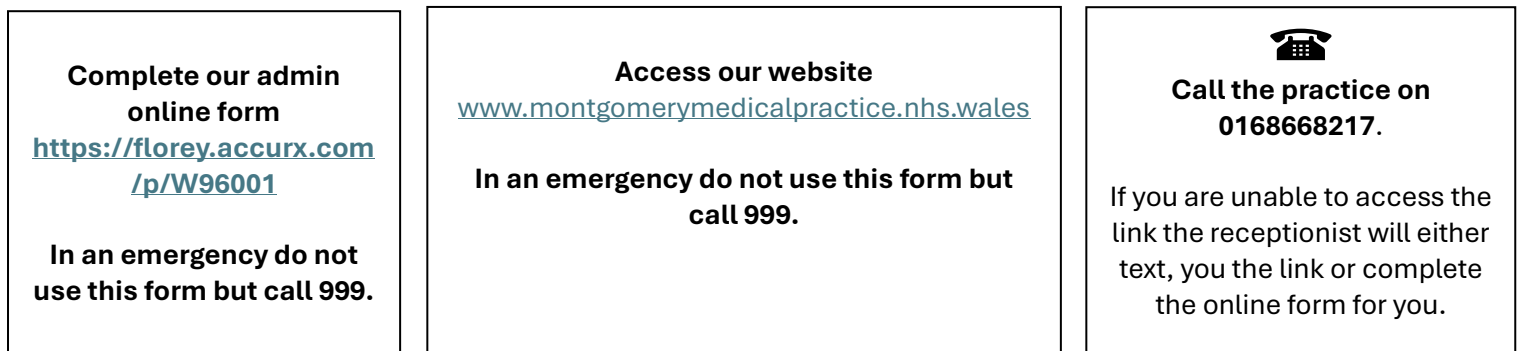
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Routine and Not Life-Threatening

Routine appointments

-  **Book online (if available) via NHS App**
-  **Call the reception team**
-  **Use our online triage or call to explain symptoms**
-  **Choice of clinician**

****All routine GP appointment requests are viewed by a GP****



This may include:

- Routine GP appointment
- Ongoing problem for several weeks
- Test results
- Sick note request
- GP Letter

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Who You Might See: -

- **GP** – For complex or ongoing medical issues
- **Physician Associate** - A Physician Associate (PA) is a healthcare professional who works under the supervision of a doctor to provide medical care, assisting in the diagnosis, treatment, and management of patients. They perform various clinical duties, such as taking patient histories, conducting physical examinations, and developing treatment plans.
- **Practice Nurse** – For minor illnesses, vaccinations, long-term condition reviews, repeat contraception, wound care, Zio's, Prostag injections, zoledex injections, cervical smears
- **HCA** - Blood tests, blood pressure, height and weight, new patient checks, wound care, removal of stitches, B12 injections, ECG's, Peak flows, Diabetic foot checks, shingle injections, oximetry
- **Common Ailment Scheme** - The Common Ailments Scheme (CAS), also known as the Common Ailments Service, is a free NHS service offered by community pharmacies in Wales. It provides patients with access to free advice and treatment for a range of minor illnesses, without needing a GP referral. Pharmacists can offer advice, provide medicines, and may even supply prescription-only medications for certain conditions covered by the scheme.

*Acne
Chicken Pox
Dermatitis (Dry skin)
Head Lice infestation
Nappy Rash
Pinworm infection*

*Athlete's foot
Conjunctivitis
Dry Eye
Indigestion
Oral candidiasis
Back pain*

*Constipation
Haemorrhoids
Mouth Ulcer
Teething*

- **Optician** – WECS - Self-referral
- **Physiotherapist** – Self referral
- **FCP** (First contact physio who is based at the surgery 1 day a week)

We are a team – and your care might start with someone other than a GP to get you the right help quicker.

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